

Privacy Notice (Abridged version)

DAOL (THAILAND) PUBLIC COMPANY LIMITED, DAOL SECURITIES (THAILAND) PUBLIC COMPANY LIMITED, DAOL INVESTMENT MANAGEMENT COMPANY LIMITED, DAOL REIT MANAGEMENT (THAILAND) COMPANY LIMITED, and DAOL LEND (THAILAND) COMPANY LIMITED (“DAOL Financial Group (Thailand)”), including any fund under our management, recognize the importance of protecting your Personal Data and therefore issue this Privacy Notice in order to help you understand our guidelines on protecting your Personal Data, as well as to describe our grounds for and means of collection, use, and disclosure according to Personal Data Protection Act B.E. 2562 and other relevant laws, of which details as follows:

1. What is Personal Data ?

“Personal Data” means the information that can be used to directly or indirectly identify an individual, such as a name, last name, identification number, birth date, address, and Sensitive Personal Data such as facial image data, fingerprint simulated data, and religious information. This does not include deceased individuals' Personal Data.

2. What Personal Data does DAOL Financial Group (Thailand) hold about you ?

DAOL Financial Group (Thailand) collects your Personal Data whenever it interacts with you, such as when you request to use DAOL Financial Group (Thailand) products or services or when you transact with DAOL Financial Group (Thailand) (Thailand). DAOL Financial Group (Thailand) will collect the following Personal Data from you:

- Identity Data such as a name, last name, birth date, identification number, signature, facial image data, or fingerprint data
- Contact Details such as address specified in identification card, address specified in house registration certificate mobile phone number, email address.
- Transaction Data such as account information, payment history, settlement history, or correspondence documents with the company.
- Other Personal Data such as forms, surveys, questionnaires, or information collected from your participation in our business activities.
- Communication Data such as photos and voice from CCTV, telephone call or our online channels.

3. What channels does DAOL Financial Group (Thailand) collect your information ?

DAOL Financial Group (Thailand) collects your Personal Data through the following main channels:

- Through a branches of DAOL Financial Group (Thailand).
- Via online channels such as DAOL Life, DAOL Financial Group (Thailand) website, or social media platforms.
- Through other channels such as public information, government agency, or from DAOL Financial Group (Thailand) business partner.

4. The purposes for which DAOL Financial Group (Thailand) collects your Personal Data

DAOL Financial Group (Thailand) collects your Personal Data for the necessity of the performance of the contract, for a legal obligation, for establishing or defending legal claims, for the necessity of complying with the law in the public interest, or based on your consent for such purposes as follows:

- Recommending services or products that are not provided by DAOL Financial Group (Thailand) or business partners.
- Disclosure of your Personal Data for marketing purposes.
- Risk assessment based on your behavior.
- Interviews for media or electronic media usage.
- To assure and verify the individual's identity.

If DAOL Financial Group (Thailand) needs to collect your information for the performance of contracts or legal obligations, failure to provide such information may prevent DAOL Financial Group (Thailand) from providing the requested services or carrying out the requested actions.

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5. How long DAOL Financial Group (Thailand) retain your Personal Data

DAOL Financial Group (Thailand) collects your Personal Information in an appropriate manner. To accomplish the purposes for which DAOL Financial Group (Thailand) receives such information, such as during the use of DAOL Financial Group (Thailand)'s services or products or to comply with various laws and regulations.

6. How DAOL Financial Group (Thailand) will share your Personal Data with

DAOL Financial Group (Thailand) may send, transfer, and/or disclose your Personal Data to third parties as follows:

- Companies in DAOL Financial Group (Thailand)
- Our Business Partners, External Service Providers, Contractors, Data Processor, or representative of DAOL Financial Group (Thailand)
- Government agencies regulating the DAOL Financial Group (Thailand) or registration authorities such as Securities and Exchange Commission, Bank of Thailand, Anti-Money Laundering Office, and the Revenue Department etc.

7. What are your rights in relation to your Personal Data ?

- Right of Access and Request a copy of your Personal Data
- Right to Rectification
- Right to Erasure
- Right to Restriction of Processing
- Right to Data Portability
- Right to Object
- Right to Withdraw Consent
- Right to Lodge a Complaint where you believe our collection, use, or disclosure of your Personal Data is unlawful or noncompliant with the applicable Personal Data protection law.

8. If you have any queries regarding our procedures and our activities in relation to your Personal Data under this Privacy Policy, please contact us or our Data Protection Officer at

1. DAOL Securities (Thailand) Public Company Limited

Customer Contact Center

At 87/2 CRC Tower, All Seasons Place, 9th, 18th, 39th, and 52nd Floor, Wireless Road, Lumpini, Pathum Wan, Bangkok 10330, Tel.1800-351-02 or E-mail: contactcenter@daol.co.th

2. Data Protection Officer

At 87/2 CRC Tower, All Seasons Place, 9th, 18th, 39th, and 52nd Floor, Wireless Road, Lumpini, Pathum Wan, Bangkok 10330, E-mail: dpo@daol.co.th

For additional information

You can find additional information related to the protection of your Personal Data in the full version of the Privacy Notice of the DAOL Financial Group (Thailand) at:



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